




**M &
C O**

RECEIVE PRACTICAL
TRAINING, SUPPORT
AND TOOLS THAT
CAN DEVELOPED
FOR YOUR SERVICE
ON THE DAY.

RECEIVE A
CERTIFICATE OF
COMPLETION THAT
YOU CAN
DEMONSTRATE
DURING YOUR
AUDIT.

COST: \$620
PLUS GST
LOCATION:
ALBURY
VENUE TBA
CATERING
PROVIDED

**CONTACT
MAKEPEACE &
CO FOR
UPCOMING
COURSE DATES**


**MORE COURSE
INFORMATION ON
NEXT PAGE**

NDIS GOVERNANCE MASTER CLASS

**BOOK ONLINE
VIA MAKEPEACEANDCO.COM**

**CONTACT US
FOR MORE INFORMATION
PHONE: 0439 659 232
EMAIL: SHERRI@MAKEPEACEANDCO.COM**

COURSE TOPICS

STRATEGIC AND OPERATIONAL PLANNING
ORGANISATION STRUCTURE AND REPORTING LINES
EMERGENCY PLANNING
IMPLEMENTING GOVERNANCE PROCESSES
QUALITY MANAGEMENT AND CONTINUOUS IMPROVEMENT
PLANNING
RISK MANAGEMENT (ORGANISATIONAL, WHS AND CLIENTS
MONITORING AND MANAGING LEGISLATIVE CHANGE
GOVERNANCE SKILLS ASSESSMENT
ANALYSIS OF DATA (SURVEYS, COMPLAINTS, INCIDENTS)

PLUS MORE



MEET YOUR INSTRUCTOR

SHERRI MAKEPEACE IS A PRACTICING LEAD AUDITOR THAT SPECIALISES IN GOVERNANCE, ACROSS A RANGE OF SERVICE DELIVERY STANDARDS.

WITH 5 YEARS EXPERIENCE AS AN AUDITOR, AS WELL AS 20PLUS YEARS IN THE HUMAN SERVICES SECTOR, SHERRI ALSO HOLDS A TRAINING QUALIFICATION.

DISCLAIMER

IF YOU HAVE BEEN AUDITED BY SHERRI MAKEPEACE, YOU WILL NOT BE ELIGIBLE FOR THIS COURSE